

# book<sup>™</sup> smart

Travel Consumer & Agency Protection



Our travel agency is protected against losses in the unlikely event of insolvency on the part of a supplier such as a tour or cruise operator, airline, accommodation or ground transport provider...

Please read the details on the reverse.

**Magellan**<sup>™</sup>  
TRAVEL GROUP

**Willis**



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Travel Consumer & Agency Protection

In the unlikely event of losses due to insolvency on the part of airlines or suppliers, our travel agency is covered through our insurance policy.

This means that a traveller who has made a booking through our agency will be able to advise us in writing and we can claim on our insurance to reimburse any damages\* covered by that policy.

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**Will I be covered if I have paid for my trip and the supplier goes broke before I travel?**

Yes\*

**If I get injured or fall ill, will my hospital bills be covered?**

No, not by this insolvency insurance. If you purchase personal travel insurance, you may be covered in the event of injury or illness.

**In the unlikely event that this travel agency became insolvent and I've paid for my trip, will I get my money back?**

Yes\*

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**ANY TRAVELLER SHOULD ENSURE THAT THEY HAVE PURCHASED THEIR OWN PERSONAL TRAVEL INSURANCE TO PROTECT THEMSELVES.**

\*Subject to the terms and conditions of the policy. The Insured party is the travel agency, as a participating member of the Magellan Travel Group. The insurer will only respond to claims made by the travel agent, or other participating members of the Magellan Group. Refer to the coverage overview held at this travel agency. Call Willis on +61 3 8681 9998 or email [magellan@willis.com](mailto:magellan@willis.com) for information on the cover available.

W0535AU (2015)

